



Karen Abbatiello
14 Amby Avenue
Plainview, New York 1803

March 19, 2011

Dear Gregory Carastro,

My name is Karen Abbatiello, we haven't met but I would like to tell you about a special person that you have on your staff.

I am writing to you today to tell you about an amazing recovery. Our little dog, Bella, a Coton De Tulear had to have back surgery. It was due to the fact that the groomer dropped her. She had to have a Hemilaminectomy IVD. She could not move her hind legs. We thought that there was no hope. After the surgery the doctor informed us that she would need physical therapy. This is where our story begins.

We were met by this young CCRP Giuliana Marzot. She told us that Bella needed physical therapy for muscle strength and coordination for her legs and joints. In time she told us that Bella would walk, but only time will tell us how she would do.

My husband and I were very upset about our little dog and wanted to do the best we could for her. It was very expensive. We knew that neither of us would be able to do this for her, so we put our trust into what this young lady's advice.

Bella liked Giuliana right away. (Our dog is a very good judge of people) Giuliana is caring, gentle and kind, but is also very aware of the dog's needs. Physical training is not easy to start for a human. I can only image what this little dog thought she was about to do. Giuliana knew what kinds of exercise, stretching

mobilization techniques, muscle strength and electrical stimulation that Bella could endure.

We had left Bella at the rehabilitation center for a 2 week stay. She went straight from the hospital to rehab. She could hardly walk, it was very trying for her. Our hearts were really torn for her. During her stay, Giuliana did all the physical therapy mobilization training work outs, heating pads and massages . I believe the two of them bonded. They have become special friends with one another.

When we arrived to pick up Bella she was a new dog. I was shocked to see her walk as a normal little dog. She walked slowly up to greet us and we all were teary eyed. I know now that it was one of the best decisions we made. We were blessed to have Giuliana as our therapist. If it wasn't for her knowledge, concern and caring I'm not sure our Bella would be walking now.

It is now over a year and our Bella is doing great. No stairs, or jumping on the couch for her, but her little tail keep wagging. When she runs she has a little skip to it and it's truly a joy to see.

We still keep in touch with Giuliana and she has come to check on Bella every now and then. Bella gets so excited when she sees her.

I hope you know that Giuliana Marzot G.Lerch is a true asset to Veterinarian Medical Center of L.I.

We just wanted to tell you our story and about the miracle worker you've got.

Sincerely,

A handwritten signature in cursive script that reads "Karen Abbatiello".

Karen Abbatiello & Bella too!
Enclosed is a picture of our Bella.