



5/13/11

Dear Drs. Lang and Durand,

I wanted to take a moment to thank you for all of your effort on behalf of guide dog breeder Carol last night.

We use VMCLI because we know we will receive excellent quality care; however, the kindness that both of you showed to both Carol and our whelping team staff member ~~was~~ was just as exceptional. Deanie couldn't stop talking about how wonderful both of you were!

Kind Regards,  
Grete Eide, Director of Canine Care