



July 3, 2010

Dr. John Fondacaro
Veterinary Medical Center of Long Island
75 Sunrise Highway
West Islip, New York 11795

Dear Dr. Fondacaro:

I am writing this letter to tell you how pleased we were with our dog, Shana's surgery on March 4, 2010. Dr. Lang performed Shana's surgery and, thankfully, it was a success.

Shana also had surgery in August, 2009, performed by Dr. Lang and all went very well then, too.

I wanted you to know that our family feels truly blessed to have had Dr. Lang as Shana's surgeon. Not only is she a smart and competent surgeon, but she has a beautiful heart. I don't know how we would have gotten through both surgeries without her.

Throughout the whole process – the first consultation, the surgery, the notification phone call the day of surgery, our visit the day of surgery, the telephone calls back and forth and the day of discharge were an absolute pleasure thanks to Dr. Lang. She is a true professional and we are so thankful for all of her help throughout both surgeries.

We also want to let you know that your staff has been wonderful, too. The front desk staff was professional, kind and caring. They do a wonderful job. The vet techs also went above and beyond. They showered Shana with love and kindness and are truly special people. They were helpful to us and always made us feel comfortable and reassured.

In closing, we want to thank you for providing us with such a wonderful facility and such a great staff in our hometown of West Islip.

Sincerely,



Deborah Marshall

